

Hong Leong Credit Card - Letter of Authorization

- (i) Please complete this form and submit to any of the following channels:
 ▪ Email: HLOnline@hlbb.hongleong.com.my ▪ Walk-in: **Any Hong Leong Bank branches**
- (ii) Your authorization will be effected within 3 working days from the date of HLB's receipt of your authorization.

Authorization and Declaration From Principal Cardholder *Please tick () where applicable*

I, _____ (name as per NRIC / Passport),

_____ (New NRIC No./ Passport No.) authorize Hong Leong Bank ("HLB") to:

- (a) **Disclose information pertaining to all my HLB Credit Card(s) including supplementary credit card(s) to the authorized third party named below to perform the following tasks on my behalf.** Make enquiries with HLB on (i) Outstanding credit balance; (ii) Available credit limit; (iii) Payment due date; (iv) Statement date; (v) Transaction details; (vi) Mailing address; and (vii) Reward points
- (b) Overseas travel notification;
- (c) Report lost/stolen/fraudulent credit card and/or request for credit card replacement;
- (d) Request for a copy of statement to be sent to my e-mail address;
- (e) Request for fees and charges waiver; and
- (f) Request for transaction dispute form (i.e. send/e-mail dispute form to the third party authorized below) and check dispute transaction status.

Remove the existing authorized third party

Declaration :

In consideration of HLB agreeing to effect my authorization herein, I hereby agree, confirm and undertake as follows:

- (i) that HLB shall not be responsible for errors, omissions, unauthorized use by me and/or on my behalf arising out of my authorization herein and that any misunderstanding, loss or delay resulting from such authorization are entirely at my own risk.
- (ii) to hold HLB free from liability and keep HLB indemnified in full against all or any loss, claims, demands, costs, damages expenses (including legal fees on solicitors and own client basis) and all other liabilities, whatsoever which may be incurred by HLB or to which HLB may be put in consequence of HLB accepting and acting on my authorization.
- (iii) that I have obtained the consent of the authorized third party herein to provide HLB with his/her personal data (as defined in the Personal Data Protection Act 2010) in connection with this authorization and such other documents submitted to HLB in support of the authorization herein for HLB's collection, holding and use of the personal data in accordance with HLB's Privacy Notice as may be amended from time to time.
- (iv) that this authorization will remain in force until HLB receives my further written notice.

Authorized Third Party Details

Full Name (as per NRIC/ Passport) :

New NRIC /Passport No. : _____

Mobile no. : _____

Office no. : _____

Home no. : _____

Remove Existing Authorized Third Party Details

Full Name (as per NRIC/ Passport) :

New NRIC /Passport No. : _____

Mobile no. : _____

Office no. : _____

Home no. : _____

Principal Cardholder's Signature: **X** _____

Date: _____